IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S)

: True et al.

TITLE

: SYSTEM AND METHOD FOR MULTI-DIRECTIONAL MESSAGE DELIVERY FOR CALL WAITING

APPLICATION NO.

: 10/712.623

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: November 13, 2003

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EXAMINER ART UNIT : Contee, Joy Kimberly

LAST OFFICE ACTION

: February 22, 2008

ATTORNEY DOCKET NO.

: LUTZ 2 00236

Case Name/No. Benco 17-11-11-11

: Cleveland, OH 44114 June 23, 2008

RESPONSE

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed February 22, 2008, on the abovereferenced patent application, Applicant(s) respectfully request reconsideration of the application.

The Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.